

# TECHNOLOGY MANAGER

Burbank Water and Power

*(Burbank, CA)*





## BURBANK WATER AND POWER

BWP is a vertically integrated, community-owned municipal utility serving the City of Burbank, California, known as the Media Capital of the World. BWP is owned and operated by the City of Burbank and governed by the Burbank City Council and an appointed board of Burbank residents. BWP is not-for-profit, delivering electric and water service at cost. BWP also provides enterprise high-speed fiber optic internet service known as ONEBurbank to business users throughout Burbank. BWP's large customers include Walt Disney Company, Warner Bros., Amazon, Nickelodeon, and the Cartoon Network.

BWP's mission is safely providing affordable, reliable and sustainable utility services to the community, powering the flow of life, today and tomorrow. BWP's values include finding a way, continuously improve, including others, being respectful and delivering the future. BWP embraces innovation, emboldens change and empowers people to improve the quality of life for Burbank and beyond. We make it easy for customers to contribute to a sustainable future by actively connecting and responding to their needs. We provide connectivity at a price and quality that allows all people to access the wealth of information the world has to offer. BWP utilizes technology to produce accurate and timely financial information for prudent decision making and provides cost-effective innovative enabling technology to improve quality of life.

BWP promotes proactive planning and management, application of new technologies, strong relationships with Burbank's policymakers and citizens, and a commitment to human performance and just safety culture. BWP boasts system reliability performance that is among the best in the United States, provides some of the lowest water and electric rates in the southern California region, and is an American Public Power Association-rated Diamond-level Reliable Electric Public Power Provider.

BWP is committed to prudent innovation for the benefit of its ratepayers: for example, Burbank is one of the few cities in Southern California with 100% "smart meters" for both electric and water service. Burbank is committed to sustainability as the first city to commit to providing 33% of power from renewable sources by 2020. Burbank met this goal by 2015.

BWP's business, like other California utilities, is changing in fundamental ways which directly affect BWP's operations as California utilities move toward 60% renewable power by 2030 and 100% by 2045. With a substantial amount of future sustainable renewable energy, challenges in transporting, storing (short and long term) and delivering energy while balancing reliability and affordability will result. BWP will terminate its coal power purchase effective 2025, introducing challenges and opportunities to meet new renewable energy requirements and future GHG reduction targets. This is an exciting and dynamic time to be joining the BWP team.

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The Burbank City Council and BWP Board are progressive and supportive. BWP also enjoys supportive and healthy relationships with its union representatives.

## THE POSITION

The Technology Manager at BWP is essentially the organization's Assistant Chief Technology Officer. Under general direction, the incumbent plans, organizes, directs, designs, and manages the architectural planning, development, and implementation of utility-related informational technology (IT) and operational technology (OT) programs and projects. They also manage complex systems, procedures, standards, and policies. This person provides essential support to other business units; meets with contractors, vendors, and outside agencies regarding project requirements; maintains records and prepares project specifications and special reports; enforces safety standards; supervises a variety of administrative management duties including financial services such as budgeting and cost control; supervises, trains, and evaluates employees; makes effective recommendations regarding hiring, promotions, and transfers; and effectively recommends disciplinary action as needed, up to and including termination.

## THE IDEAL CANDIDATE

The ideal candidate is a progressive, motivational leader who supports and brings out the best in their employees. They have expert level knowledge of technology infrastructure, operations, cybersecurity, applications development, integration, networking, and industrial control systems. They also have the ability to lead highly-skilled professionals in each of these areas. They are familiar with smart grid infrastructure and advanced metering infrastructure (AMI). They provide high-level supporting for these functions and delegate the hands-on work to their staff.

The best qualified candidate is a respected team player who reaches out to other business units within the utility and other City departments to identify and address technology needs and ensure the coordination of all operational systems. They help client departments appreciate how IT tools and data management can enhance operations and provide expert guidance for the design, development, operation and support of IT systems and programs. They identify and correct compliance issues regarding communications networks, control systems, operational computer systems, and applications to support efficient performance at every level.

The selected candidate will be committed to BWP's mission and will drive on City business.

### Qualifying Education and Experience:

Minimum Qualifications: Any combination of education and/or experience that has provided the knowledge, skills, and abilities necessary for acceptable job performance. Example combination includes: a Bachelor of Science degree in computer science, information technology, electrical engineering or a closely related field and seven years of professional experience in information technology or cyber security management and familiarity with industrial control systems. One year of progressively responsible supervisory and personnel management is required.

Licenses and Certificates: A valid California Class "C" driver's license or equivalent at time of appointment. All required licenses and certificates must be maintained throughout employment in this classification.

## COMPENSATION & BENEFITS

**Salary:** \$128,687.26 - \$169,223.60 per year, not subject to Social Security.

**Benefits:** Medical, dental and vision plans; CalPERS retirement plan; retiree medical plan; 457 deferred compensation program; vacation and holiday leave; tuition reimbursement; no-cost 24/7 on-site gym; off-site 50-meter lap swimming pool; EV charger parking; and additional benefits.

For more details on employee benefits, visit: <https://www.burbankca.gov/documents/174345/400292/BMA+For+Full-Time+Employees.pdf/7b2dde5b-d00b-77eb-0a29-fd2e946613f6?t=1608662640203>

The City of Burbank requires all new employees to have been fully vaccinated for COVID-19 prior to the start of employment. As such, all candidates must show proof of COVID-19 vaccination (two doses of Pfizer or Moderna/ one dose of Johnson & Johnson) upon receipt of a conditional offer letter and no sooner. Candidates who fail to provide proof of such vaccination after receipt of a conditional offer letter will have their offer rescinded and not be hired. You should not inform the City of your COVID-19 vaccination status until you are selected to be hired and receive a conditional offer letter. Candidates who are unable to get a COVID-19 vaccination due to medical and/or religious reasons may request a reasonable accommodation under the Americans with Disabilities Act/ Fair Employment and Housing Act.

## HOW TO APPLY

Apply immediately at [www.alliancerc.com](http://www.alliancerc.com). Resume review will be on-going, and interviews will be scheduled as soon as a sufficient number of well-qualified candidates has been identified. For questions and inquiries, please contact Cindy Krebs at (562) 901-0769 x336 or [ckrebs@alliancerc.com](mailto:ckrebs@alliancerc.com).

### ALLIANCE RESOURCE CONSULTING LLC

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## CITY OF BURBANK

The City of Burbank hugs the eastern San Fernando Valley, nestled between the Hollywood Hills and the Verdugo Mountains. Its 17 square miles contain a diverse resident population of just over 103,000 (2010 Census) and a working population that exceeds the number of residents (it is an urban City). Its excellent school system, extensive shopping choices, moderate year-round climate, tree-lined neighborhoods, and many parks make Burbank an excellent place to call home. Los Angeles and its many entertainment and cultural attractions including the Hollywood Burbank Airport are only a short drive away, with the beach to the west and the San Gabriel Mountains to the east.

