

DIRECTOR OF TECHNOLOGY & INNOVATION

City of Long Beach, CA





THE COMMUNITY

Ideally located on the Pacific coast just south of Los Angeles and adjacent to Orange County, the City of Long Beach, California (population 485,000) is at once a Southern California seaside resort, an urban metropolis with a diverse economy, and a tapestry of small neighborhoods whose international cultures are woven into a tightly knit yet heterogeneous community.

Long Beach enjoys a quintessential Southern California climate that makes its abundance of cultural and recreational options appealing throughout the year. It boasts six miles of beaches and numerous beautiful parks and open spaces, as well as The Long Beach Convention Center, Aquarium of the Pacific, Queen Mary, and the annual IndyCar Toyota Grand Prix of Long Beach. Along with a variety of other attractions that include two historic ranchos, three marinas, and five golf courses, the City's many offerings help to draw 5.5 million visitors every year.

The community's economy is further supported by a wide variety of industries including education, health and social services, manufacturing, retail trade, and professional services, among others. The City is a hotbed for startup activity, education and ingenuity. Also, located within the City are Long Beach City College and California State University, Long Beach, which has repeatedly been named a "Best Value College" in the nation by Kiplinger. Serving the K-12 student population, the Long Beach Unified School District consistently attracts international recognition for increasing student achievement and public education best practices and consistently ranks among the Top 10 urban school districts in the country in a variety of reports and rating systems.

Committed to using technology to help deliver the best possible services, Long Beach has been named among the Top 10 "Digital City" in America for seven consecutive years. The seventh largest city in California and one of the most diverse in the country, Long Beach offers its residents and visitors all the amenities of a large metropolis while maintaining a strong sense of community and cohesiveness throughout a wide variety of unique and desirable neighborhoods. Long Beach is known for being bike-friendly and has been ranked the 10th most walkable city in the nation in both 2016 and 2017.

CITY GOVERNMENT

The City of Long Beach is a charter city incorporated in 1897 and functions under a Council-Manager form of government. The City Council consists of nine members, elected by district and the directly elected Mayor. Collectively, they appoint the City Manager, City Clerk and members of all charter-mandated commissions and committees. The City also has an elected City Auditor, City Attorney and City Prosecutor.

Long Beach is a full-service city that serves its residents through 24 departments including Police, Fire, Library, Parks, Recreation & Marine and Technology & Innovation. The City also owns and operates a leading deep-water port, offshore and onshore oil production, a gas and water utility, a commercial airport, a public health department, a convention and entertainment center, two historic ranchos, three marinas and five golf courses. The City operates on a total FY 2018 budget of almost \$2.6 billion with a General Fund of \$501 million. The City workforce consists of approximately 5,465 full and part-time employees with most represented by 11 employee associations.

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THE DEPARTMENT

The Department of Technology and Innovation (TI) plans and develops the technology infrastructure for the City and acts as a service agency to all city departments. The Department provides highly centralized information services through its 143 Full Time Equivalents (FTEs) and oversees numerous technology consultants while operating on a FY 2018 annual budget of nearly \$44 million. TI is organized into four bureaus: Business Information Services, Infrastructure Services, Customer Services and Administrative Services. The Department also provides mailroom and graphics & reproduction services.

The Department of Technology and Innovation is currently working on the following major technology initiatives:

- New Civic Center Technology Implementation
 - Data center
 - Network communications, fiber and wireless, circuitry
 - Audio Visual (chambers, lobby, conference rooms, etc.), Cable Communications
 - Access Control and security cameras
 - Phones, PCs, Printers, etc.
 - Application Migration
 - Decommission mainframe and existing City Hall technology
- LB COAST: City's new financial, payroll and human resources system
- Electronic Document Management System (EDMS) to replace paper workflows
- Customer Relationship Management System implementation
- Cyber security initiatives (assessment, resilience plan, PCI & HIPAA Compliance, etc.)
- Upgrade telephone systems and design a one phone line system
- Fiber Master Plan implementation
- Security Cameras System upgrade and expansion
- Radio dispatch system replacement
- ServiceNow: new internal City IT service management platform
- Digital Inclusion initiatives (wi-fi expansion (e.g. Uplink), public PC access, assess digital divide, etc.)
- IT Strategic Plan development
- Police Department IT Strategic Plan, Records Management System replacement, Body Worn Cameras pilot
- New Payment Processing services Implementation (waive utility online credit card fees)
- DataLB initiatives (police crime mapping, open data, etc.)
- What Works Cities participation

THE IDEAL CANDIDATE

The ideal candidate is a strategic thinker that brings high levels of vision and innovation in tandem with the proven ability to operate in a fast paced, fluid and dynamic operational environment. A team oriented and collaborative leadership style will be essential towards establishing positive relationships with staff, peers, and the executive leadership team and policy makers. The expectation is to effectively navigate and address the myriad of complex organizational considerations with positive energy and a sense of enthusiasm. Industry benchmarking and implementation of best practices are expected in this role along with an ability to effectively manage and communicate the balance between customer expectations and operational capacity. The ideal candidate will have extensive project management experience and demonstrate ability to oversee staff and/or contractors engaged in implementing multiple projects.

EDUCATION & EXPERIENCE

This position requires a minimum of seven years of professional level experience with at least four of those years at an executive or senior management role with overall responsibility for major project management, significant budgets and personnel administration. Leadership experience in overseeing major information technology projects and/or operations in the public sector of equivalent experience is highly desired. A BA/BS degree from an accredited college or university in Computer Science, Information Systems, Public Administration, Business or related field is required and a Masters degree is highly desirable.

COMPENSATION AND BENEFITS

The salary range for this position is \$195,000 to \$218,000 but placement is dependent upon experience and qualifications. The City of Long Beach offers an excellent compensation and benefits program. The attractive benefits program includes:

- Retirement: California Public Employees' Retirement System (CalPERS) with a benefit of 2.5% @ 55 for Classic members and 2% @ 62 for new members as defined by PEPR, subject to limitations set by PERS. Employee pays the employee portion. The City also participates in Social Security.
- Health & Dental Insurance: Competitive plans available for employees and dependents. The City pays the major portion of the premium for employee and dependents depending on the health/dental plan selected.
- Deferred Compensation: Available for employee purchase through ICMA Retirement Corporation.
- Auto Allowance: \$450.00 a month.
- Vacation: Accrual rate of 12 days per year. Accrual rate increases to 15 days after four years and six months (54 months of service) and to 20 days accrual rate after 19 years and six months of service.
- Holidays: 13 holidays a year. Nine are designated and four are personal holidays to be used at the employee's discretion.
- Executive Leave: 40 hours per year.
- Sick Leave: One day earned per month with unlimited accumulation. Upon retirement, conversion to cash credit towards health and/or dental insurance premiums or to pension credits.
- Bereavement Leave: Three days for death or critical illness of family members, plus three days of accrued sick leave if needed.
- Insurance: Generous city-paid life insurance and short-term and long-term disability insurance.
- Management Physical: Annual city-paid physical exam.

HOW TO APPLY

Please apply on-line by **June 4, 2018**, at www.alliancerc.com. For questions and inquiries, please contact:

Cindy Krebs

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